

	DEPT	100 Question Final Aural Tes	PASS?	FAIL?
1	\$	HOW TO COUNT CHANGE		
2	\$	DO WE TAKE CHECKS? HOW		
3	\$	HOW TO HANDLE GIFT CERTIFICATES		
4	\$	WHAT CREDIT CARDS DO WE TAKE		
5	\$	HOW DO WE TAKE TRAVELER CHECKS		
6	\$	HOW DO WE PUT MONEY IN DRAWERS		
7	\$	HOW DO WE BUY CHANGE IN EMERGENCY		
8	\$	DO WE LOCK LARGE SAFE?		
9	\$	HOW DO WE DROP CASH		
10	\$	HOW DO WE TAKE WHSLE \$		
11	\$	HOW DO WE HANDLE CC RETURNS		
12	\$	HOW DO WE RING UP SHIPPING		
13	\$	CC PHONE ORDER - NEED FIVE THINGS		
14	C	HOW DO WE GRIND COFFEE		
15	C	WEIGHT COFFEE - RETAIL - WHLSE		
16	C	PRE GRIND FOR POTS WHEN TO RUN OUT?		
17	C	DECAF COFFEE - HOW IS IT DONE (green)		
18	C	WHAT ARE OUR DARK ROASTS		
19	C	DESCRIBE BODY, TASTE, AROMA		
20	C	NAME A LIGHT VS HEAVY BODY COFFEE		
21	\$	10 LB DISC. HOW IS IT APPLIED		
22	C	HOW DO WE SELL GREEN COFFEE		
23	C	WHY DO WE ROAST IN STORE? (25%-2WKS)		
24	C	WHAT IS A ROAST DATE (2WKS)		
25	C	HOW DO WE STORE BEANS AT HOME		
26	C	HOW DO WE FLAVOR COFFEE		
27	CL	WHEN DO WE CLEAN PATIO		
28	CL	WHERE IS SHIFT CLEANUP CHART		
29	CL	WHERE IS CLOSE ROUTINE		
30	CL	WHERE IS OPEN ROUTINE		
31	CL	WHEN DO WE DO THE BAKE, HOW?		
32	CL	WHAT SCOOP IS COOKIES FOR JAN'S		
33	D	HOW MANY OZ. TO BREW OUR COFFEE		
34	D	HOW LONG TO PULL DBLE ESPRESSO		
35	D	WHAT # TO GRIND OUR COFFEE		
36	D	HOW TO ADJUST ESPRESSO GRINDER		
37	D	# TO GRIND DECAF ESPRESSO		
38	D	HOW DO WE STEAM MILK		
39	D	HOW DO WE MAKE TODDY		
40	D	HOW DO WE MAKE ICE TEA		
41	D	HOW DO WE MAKE HOT CHAI		
42	D	HOW DO WE MAKE ICE CHAI		
43	D	HOW DO WE PUT WC ON DRINK		
44	D	HOW DO WE FOAM MILK		
45	D	HOW DO WE RING UP COLD DRINK		
46	D	HOW DO WE MAKE HOT CHOC		
47	D	MAKE CAPP DRINKS		
48	D	DBLE-SINGLE SHOT-HOW PRICED?		